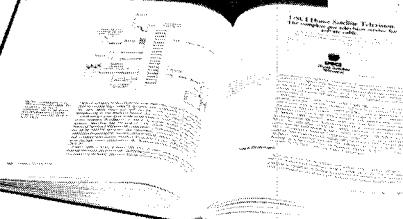
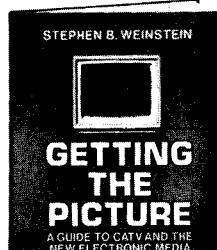


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### ABOUT THE AUTHOR

Stephen B. Weinstein is a communications engineer with interests in services and social impacts as well as technology. He has worked at Bell Laboratories and the American Express Company, and is now employed by Bell Communications Research, working on personalized communications in the telephone exchange network. Dr. Weinstein (Ph.D., E.E., University of California, Berkeley), also serves as Editor-in-Chief of *IEEE Communications Magazine*.